



Enjoy-Bratislava

Terms and conditions

Company Details:

Le Trip s.r.o. (known as Enjoy-Bratislava)
K Lomu 5
Bratislava, 81104,
Slovakia

Phone: +421 949 683 882

E-mail: enjoybratislava@gmail.com

Enjoy-Bratislava is an organiser of the activities not a direct supplier of such activities. The services are supplied by our licenced activity partners.

Liability

Whereas Enjoy-Bratislava is a brokerage company, it has no liability for any legal and/or factual aspect of the Service ordered by Customer, except of that arising from booking and it excludes the liability for any loss or damage, personal injury, harm or death, which results from the Service or which is in connection with the Service, except of that, which may be imposed by law of Slovak republic.

Whereas all Services are provided by Enjoy-Bratislava's Suppliers, Enjoy-Bratislava does not provide the assurance that they are maintained or operated in the manner as presented by the Supplier or in compliance with safety, hygienic or other standards required by Slovak legislature. Therefore Enjoy-Bratislava excludes any liability for a false representation or breach of implied warranties of any kind and does not accept liability for any loss or harm arising thereof.

Enjoy-Bratislava also excludes any liability for an act of omission beyond its control or an influence of force major.

Insurance

Enjoy-Bratislava does not provide any insurance. Please make sure that you are covered by adequate travel insurance from your own country including coverage for cases of participation in any extreme sport activities.

Price and payment

The price of each activity consists of the elements described under each activity on Enjoy-Bratislava's web page. Unless presented otherwise, the price does not include food and beverages.

The Customer is obliged to pay in time the Deposit agreed on.

The Customer shall be provided with the exact information of the total price calculation and the amount of the deposit in the confirmation email. The information shall also contain the due date determined for the payment of the deposit.

The Customer shall pay the difference between the deposit and the total price upon arrival, providing that he did not pay the total price instead of deposit. The payment shall be settled with the authorized person and the Customer shall obtain the invoice issued on the total price.

Amendments

Enjoy-Bratislava does not charge any fees for changes and amendments of the travel arrangements if they are made at least 14 days before the arrival of the Customer.

Amendments shall be made only in writing.

In the case when changes or amendments are made, the total price shall be modified according to the new travel arrangements.

In the case when Enjoy-Bratislava is unable to change the travel arrangements after Customer's reservation according to the new requirements of the Customer and the Customer doesn't accept the original travel arrangements, Enjoy-Bratislava is entitled to cancel the whole order.

Cancellation

The Customer has the right to cancel travel arrangements at any time by a written notice.

When cancellation occurs more than 14 days before the arrival of the Customer, Enjoy-Bratislava does not charge any cancellation fees (**opposed to our concurents**).

When cancellation occurs between 14 and 7 days before the arrival of the Customer, Enjoy-Bratislava is entitled to charge cancellation fee in amount equal to the amount of the deposit.

In case the cancellation occurs less than 7 days before the arrival of the Customer, Enjoy-Bratislava is entitled to charge cancellation fee in amount equal to the 100% of the total price. This applies equally to the Group cancellations or individual cancellations concerning the Group member.

Amendments and cancellations made by Enjoy-Bratislava

If the Customer does not pay the deposit for travel arrangements in due date specified in confirmation e-mail or in the case of unavailability of required service, Enjoy-Bratislava reserves the right to cancel Customer's bookings.

Enjoy-Bratislava also reserves the right to amend or cancel Customer's travel arrangements in case of force majeure, which include war, threat of war, riots, civil strike, terrorist activity, natural or nuclear disasters, fire and other similar circumstances beyond Enjoy-Bratislava's control. In such a case, Enjoy-Bratislava shall return all payments made by Customer, including the deposit.

Enjoy-Bratislava in addition reserves the right to end or cancel the Service in case the behavior of the Customer or the Group is likely in the opinion of Enjoy-Bratislava or its Suppliers to cause distress, damage, danger to or to annoy other Customers, employees, property or anyone else. If the Group is prevented from participation on the Service because any person in authority considers any member of the Group appears to be unfit to participate or likely to cause discomfort to or disturb other Customers or anyone else, Enjoy-Bratislava will not be liable to complete the program arrangements of the Service and will subsequently not be liable for any refund, compensation or any other costs incurred by the Group members. Enjoy-Bratislava cannot accept liability for the behavior of the Customers or the third persons in the accommodation facilities and/or taking part in any Activity and/or Service and/or if any facilities or services are removed as a result of their action. Such cases remain completely at the civil or criminal responsibility of the persons involved.